# What's Happening? The Community Awareness Application

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## The Problem

- Large real-life community
- Geographically separated
- Need to promote awareness and communication
- Information-overloaded
- Choosing the right channel: periphery



# The "What's Happening" Application

- Automatically collected content
  - Community events reminder
  - News, weather, stock monitor
- User contributed content
  - Notes and chat-rooms
- Unobtrusive and simple
- Multiple levels of detail



# Live Demo



# **Interface**





#### **Status**

# Initial pilot deployment

- November 1999
- Unix, Windows, Mac
- − 20-25 regular users, ~ 20 casual users
- User suggestions led to several revisions
- Data gathering:
  - Logs
  - Participatory observation



#### **Observations**

- People use multiple levels of detail to gauge what the current blurb is about
- It is fairly unobtrusive
- Different types of user contribution
- Different styles of interaction
- Passive-use most common



#### **Future Directions**

- Full-scale deployment
- Content generation
- Evaluation

# For more information, please visit:

http://www.cc.gatech.edu/gvu/ii/community/

